



CUSTOMER SATISFACTION



BUSINESS CONTINUITY



SAFETY



SPEED TO MARKET



EFFICIENCY



FURTHER EXCELLENCE



SECURITY



COMPETITIVE ADVANTAGE



SUSTAINABILITY

CERTIFICATION & BUSINESS ENHANCEMENT (CBE)

DICKENS MAMBU

**SGS ADVISORY BOARD MEMBER (SUSTAINABILITY)
REGION HEAD OF CERTIFICATION**

WHEN YOU NEED TO BE SURE





PRESENTATION OUTLINE

- SGS Background
- SGS Presence in Sarawak (certification)
- Common Issues in Sustainability
- Summary

SGS GLOBAL EXPANSION

1878 Rouen, France
1913 Pan-Europe
1928 21 further global countries
1939 South America
1955 Africa Asia
1981 Expands to ex-USSR

1913
 Leader in grain inspection
 (21 million tons)

1915
 Headquarters moved from Paris to Geneva

1919
 Company named SGS

1946
 Inspection of European imports

1981
 Listed on the Swiss Stock Exchange

2012
 ONE BRAND SERVING THE VALUE CHAIN GLOBALLY AND ACROSS INDUSTRIES

2001
 SGS rebranded

SGS INDUSTRY EXPANSION

1990
 Consumer Testing

1990
 Life Sciences
 Automotive
 Certification

1970
 Environmental

1960
 Oil & Gas
 Chemical
 Public Sector

1955
 Industrial Manufacturing

1939
 Mining

1878
 Agriculture & Food

MANUFACTURED GOODS AND SERVICES

SGS ORGANISATIONAL GROWTH

2016
CHF 6 BILLION
 total revenue
2,000 offices and laboratories
90,000 employees

1985
CHF 1.5 BILLION
 total revenue

1981
CHF 780 MILLION
 total revenue
180 offices and laboratories
10 675 employees

1913
45 offices and laboratories



AT A GLANCE



N°1
WORLD LEADER

90,000
EMPLOYEES

2,000
OFFICES AND
LABORATORIES



**GLOBAL
SERVICE
LOCAL
EXPERTISE**

13
GLOBAL
INDUSTRIES

**BENCHMARK
FOR QUALITY
AND INTEGRITY**



**AGRICULTURE
AND FOOD**



AUTOMOTIVE



CHEMICAL



CONSTRUCTION



**CONSUMER GOODS
AND RETAIL**



ENERGY

GLOBAL INDUSTRIES



FINANCE



**INDUSTRIAL
MANUFACTURING**



LIFE SCIENCES



LOGISTICS



MINING



OIL AND GAS



PUBLIC SECTOR





GLOBAL SERVICES TAILORED TO **INDIVIDUAL
INDUSTRIES**



**INSPECTION
TESTING
VERIFICATION
CERTIFICATION
TRAINING
OUTSOURCING**

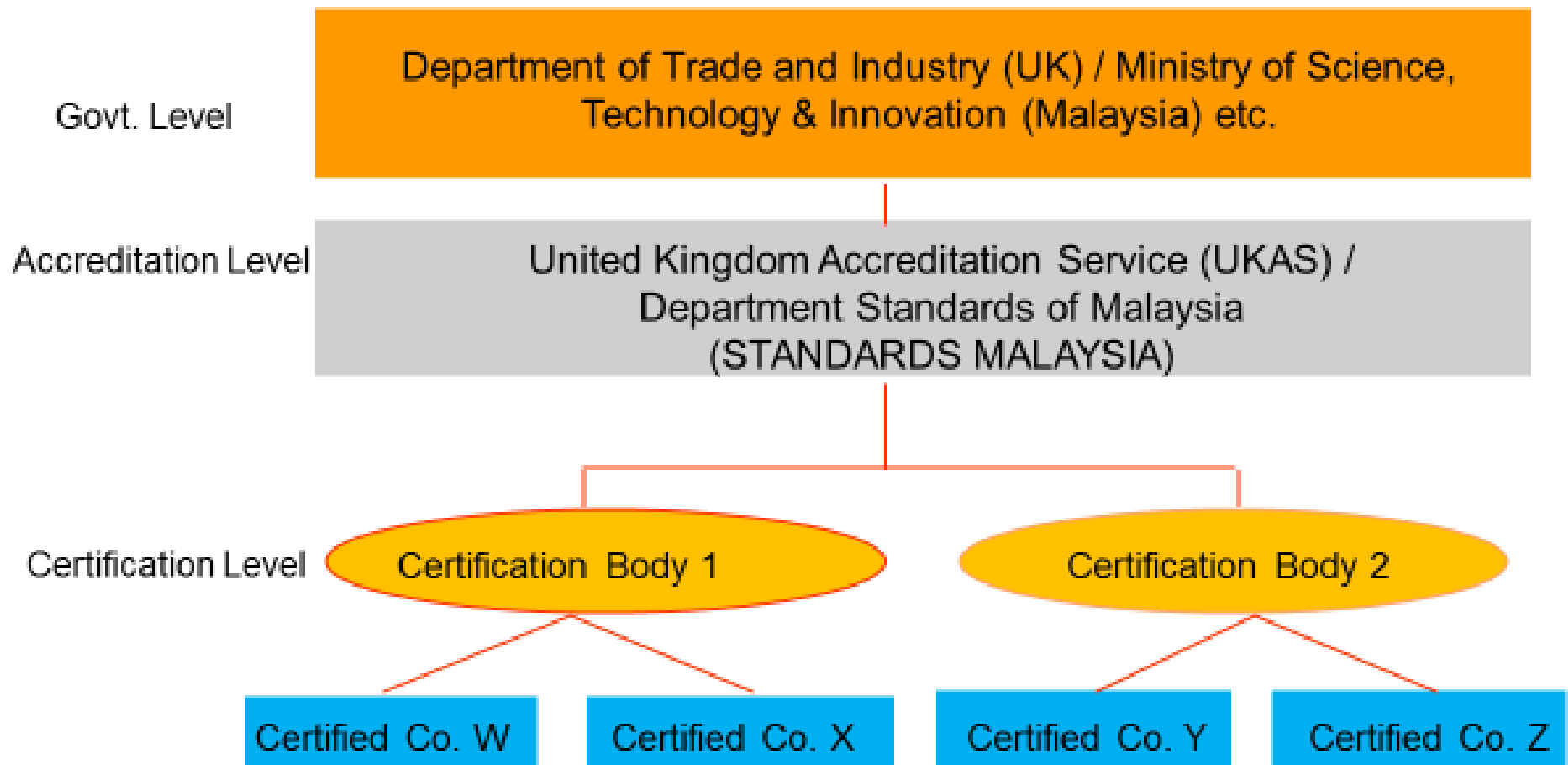
KEY FACTS ABOUT SGS ACCREDITATIONS

Europe / Africa / Middle East

41 Accreditations in 42 Countries



ACCREDITATION PROCESS





OUR OFFICE

- Global (1878)
- Headquarters in Geneva, Switzerland (1878)
- Total employee worldwide : 90,000
- Total office Worldwide : 2,000

- Malaysia (1971)
- Headquarters in Kuala Lumpur
- Total employee (Malaysia) : 1,000
- Total Office (Malaysia) : 28



WE ARE IN SARAWAK

- **SGS laboratories and Testing (2010)**
- **Total Employee : 23**
- **Certification Office in Kuching**
- **Currently recruited local Sarawak Auditor / Peer Reviewer**

SGS SOLUTIONS – BUILDING STAKEHOLDER VALUE

MANAGEMENT SYSTEMS COMPLIANCE

Audit and certification services for compliant processes and management systems

PERFORMANCE ASSESSMENTS

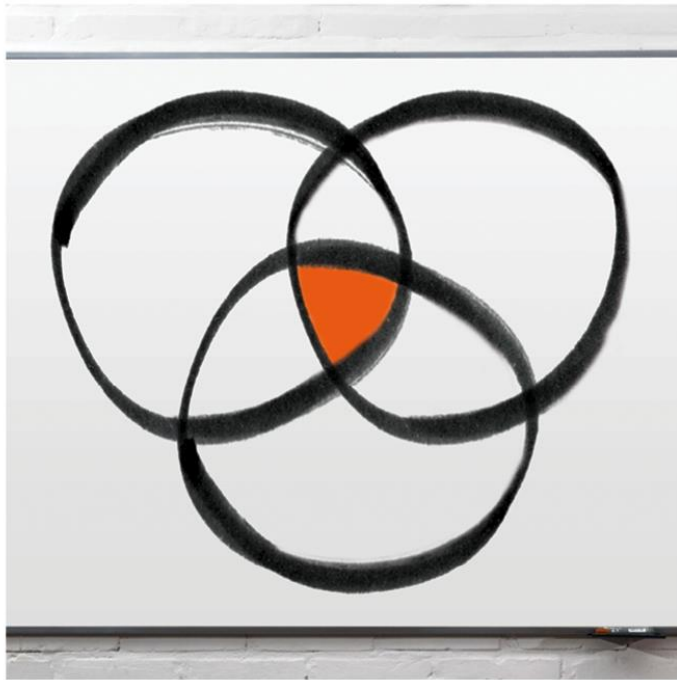
Tailored assessments for internal and external improvement and transparency

SGS ACADEMY

Learning and development solutions that transform people and businesses



CERTIFIES AGAINST A WIDE RANGE OF INDUSTRY-SPECIFIC STANDARDS



FURTHER EXCELLENCE

**FOOD: GFSI –
RECOGNIZED
SCHEMES,
ISO 22000,
HACCP**

**AUTOMOTIVE:
ISO/TS 16494**

**MEDICAL
DEVICES:
ISO 13485,
REGULATORY
CERTIFICATION**

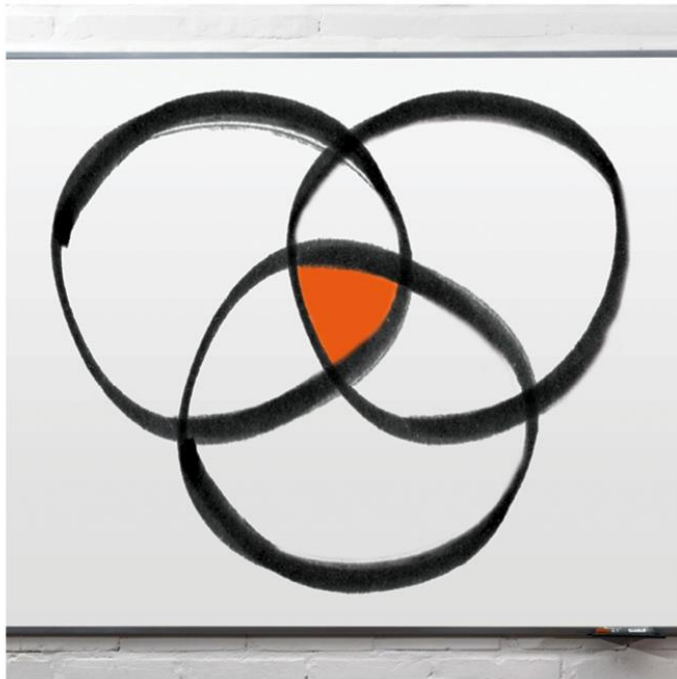
**PHARMA:
GMP, GDP**

**PERSONAL
CARE:
ISO 22716**

**FOREST & OIL
PALM: FOREST
PRODUCT CHAIN
– OF – CUSTODY,
RSPO, ISCC,
MSPO**



MANAGEMENT SYSTEMS CERTIFICATION – VARIETY OF ALL-INDUSTRY SOLUTIONS



FURTHER EXCELLENCE

**QUALITY
(ISO 9001)**

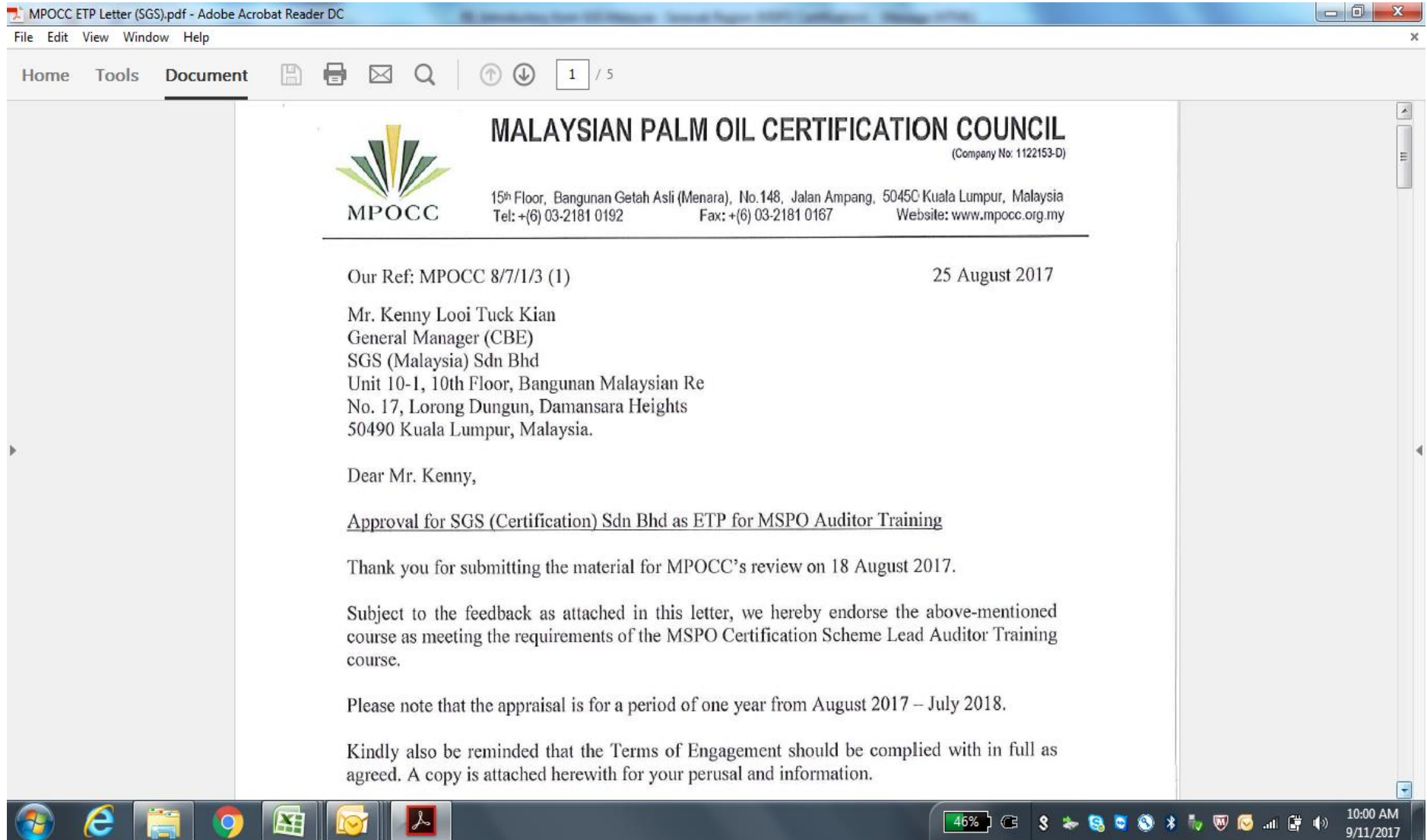
**ENVIRONMENT
(ISO 14001)**

**BUSINESS
CONTINUITY
(ISO 22301)**

**OCCUPATIONAL
HEALTH &
SAFETY
(OHSAS)**

**ENERGY
(ISO 50001)**

**SECURITY:
INFORMATION
(ISO 27001),
LOGISTICS
(TAPA
STANDARDS,
ISO 28001)**





- SGS is the 1st accredited CB
by STANDARDS MALAYSIA

SGS

THE MSPO CERTIFICATE (sample)

- Existence client in Malaysia for MSPO certification



COMBINED AUDITS UNDER SGS

- SGS currently doing combine audit
- One or more MS such as RSPO, ISCC and etc.
- Advantages of combined audits:
 - Save time and cost for the assessment
 - Avoid duplication of work
 - Better preparation for audit by plantations
 - Plantations sustainability team can focus with other sustainability issues beside audit work

COMMON ISSUES IN SUSTAINABILITY AUDITS

- Labor Issue
- Environmental Management
- Pollution
- Human Wildlife Conflict
- Safety and Health Components
- Fire Prevention and Control
- Stakeholders Engagement
- **Community and Land Issue (Customary Right)**
- **Planting on Peatland**

WHY SGS



FURTHER EXCELLENCE

**KNOWING
LOCAL ISSUE IS
OUR PRIORITY**

**LOCAL BASED
OFFICE PROVIDE
FAST
COMMUNICATION
AND BETTER
ENGAGEMENT**

**PROVIDE INPUT FOR
VARIOUS
CERTIFICATION
(MSPO,RSPO,ISCC
etc)**

**WORLDWIDE
NETWORK OF
QUALIFIED
AUDITORS AND
LOCALLY BASED**

**MOST WIDELY
ACCREDITED
CERTIFICATION
BODY AND
KNOWN
GLOBALLY**

**SGS IS
ACCREDITED IN
OVER 40
COUNTRIES**

■ When is SGS Global established

a)1878 b)1978

■ Where is the location of SGS certification Department located in Sarawak

a)Sarikei b)Kuching

■ Give two common issue in MSPO certification audit especially in Sarawak

WWW.SGS.COM

WHEN YOU NEED TO BE SURE

